



SIP Trunking

Our SIP trunking services are powered by the SIPTRUNK platform. SIPTRUNK is a BCM One company, a leading NextGen Communications and Managed Services provider. Founded in 1992, BCM One serves over 20,000 customers worldwide and 5,000+ channel partners, and offers telecom solutions supporting the critical network infrastructure of global businesses, including: Enterprise Teams, Global Managed Connectivity, SIP Trunking, Managed SD-WAN, Security-as-a Service, and Technology Expense Optimization.

SIPTRUNK delivers the following advantages:

Cost

SIP trunking is much less expensive than legacy systems and offers a lower initial capital expenditure.

Features

SIP trunking expands traditional voice communications to leverage the benefits of IP for a more reliable, flexible, and robust telephony platform.

Scalability

Add trunks and channels with DID in minutes, not weeks, like traditional PSTN phone lines.

WHAT YOU GET

- **Local numbers:** Have direct inward dial (DID) numbers for each area you do business in, giving you a local presence regardless of whether you have a physical office in the area.
- **Toll-free numbers:** Pair local numbers with 800 and other toll-free numbers.
- **Caller ID:** Set user or business name for inbound and outbound caller ID.
- **Voicemail:** Get advanced features, such as voicemail to email, providing your users with access to voicemail when mobile.
- **e911:** Automatically route each DID to the local emergency center associated with the physical address registered to your account.
- **Business texting:** Stay in touch with customers with all-inclusive business texting.
- **Support:** Get 24/7 support with Tier 2 SIP trunking experts.
- **Compatibility:** SIPTRUNK works with all major IP PBX, IP gateways, and open-source PBX projects.

Quality and Reliability You Can Count On

SIPTRUNK leverages only the most reliable Tier-1 networks to ensure that your customers get excellent voice quality and ultra-high availability. We also provide:

DID failover

For each number, you can set three options (PSTN forward, PSTN backup, and voicemail-to-email) for voice continuity.

Network status

With our transparent network status site (<https://status.siptrunk.com/>) you can see current SIPTRUNK service status as well as updates on incidents and information about scheduled maintenance.

Ability to add HyperNetwork

BCM One's exclusive patented technology to provide failover at the carrier level is available for maximum resilience.