



## SIP Trunking

Our SIP trunking services are powered by the SIPTRUNK platform. SIPTRUNK is a BCM One company, a leading NextGen Communications and Managed Services provider. Founded in 1992, BCM One serves over 20,000 customers worldwide and 5,000+ channel partners, and offers telecom solutions supporting the critical network infrastructure of global businesses, including: Enterprise Teams, Global Managed Connectivity, SIP Trunking, Managed SD-WAN, Security-as-a Service, and Technology Expense Optimization.

### SIPTRUNK delivers the following advantages:

#### Cost

SIP trunking is much less expensive than legacy systems and offers a lower initial capital expenditure.

#### Features

SIP trunking expands traditional voice communications to leverage the benefits of IP for a more reliable, flexible, and robust telephony platform.

#### Scalability

Add trunks and channels with DID in minutes, not weeks, like traditional PSTN phone lines.

## WHAT YOU GET

- **Local numbers:** Have direct inward dial (DID) numbers for each area you do business in, giving you a local presence regardless of whether you have a physical office in the area.
- **Toll-free numbers:** Pair local numbers with 800 and other toll-free numbers.
- **Caller ID:** Set user or business name for inbound and outbound caller ID.
- **Voicemail:** Get advanced features, such as voicemail to email, providing your users with access to voicemail when mobile.
- **e911:** Automatically route each DID to the local emergency center associated with the physical address registered to your account.
- **Business texting:** Stay in touch with customers with all-inclusive business texting.
- **Support:** Get 24/7 support with Tier 2 SIP trunking experts.
- **Compatibility:** SIPTRUNK works with all major IP PBX, IP gateways, and open-source PBX projects.

## Quality and Reliability You Can Count On

SIPTRUNK leverages only the most reliable Tier-1 networks to ensure that your customers get excellent voice quality and ultra-high availability. We also provide:

#### DID failover

For each number, you can set three options (PSTN forward, PSTN backup, and voicemail-to-email) for voice continuity.

#### Network status

With our transparent network status site (<https://status.siptrunk.com/>) you can see current SIPTRUNK service status as well as updates on incidents and information about scheduled maintenance.

#### Ability to add HyperNetwork

BCM One's exclusive patented technology to provide failover at the carrier level is available for maximum resilience.